



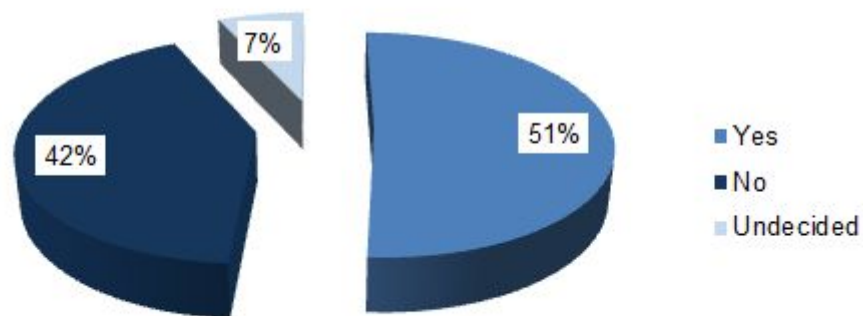
Results of the Council Tax Support Scheme 2019-20 Consultation

The consultation process ran from 24 September 2018 to 2 November 2018.

In total there were 512 responses to the consultation.

The questions asked and the responses were as follows:

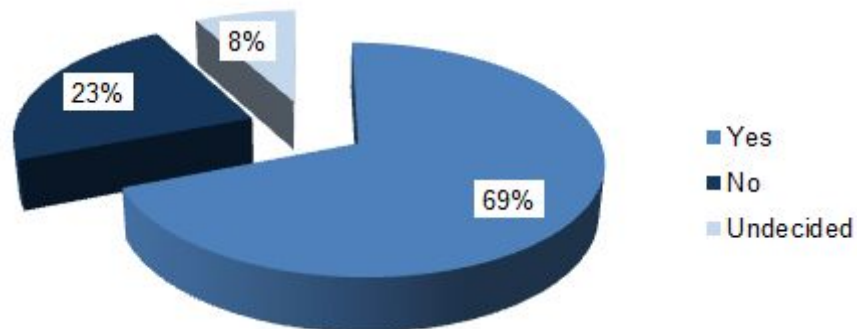
Do you agree with the proposal that we should reduce the maximum level of support for working age applicants from 100% to 92%?



51% of respondents agreed with the proposal to reduce the maximum level of council tax support for working age claimants from 100% to 92%.

This means that of the 15,425 working age claimants, 12,010 who currently do not pay council tax will with effect from 1 April 2019 receive a council tax bill requiring payment.

Do you agree with the proposal that we introduce a 'tolerance level' reducing the need to send you multiple bills?

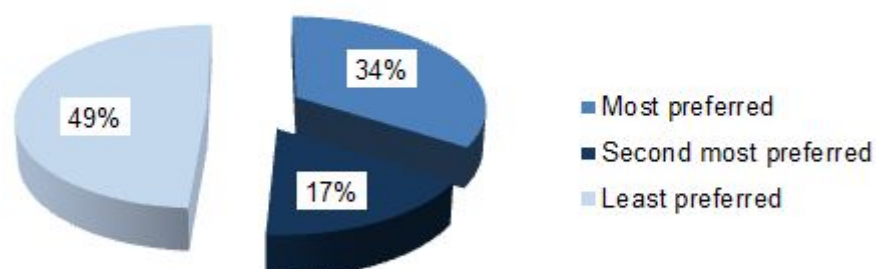


69% of respondents agreed with the Council's proposal to introduce a 'tolerance level' which would reduce the need to issue multiple bills.

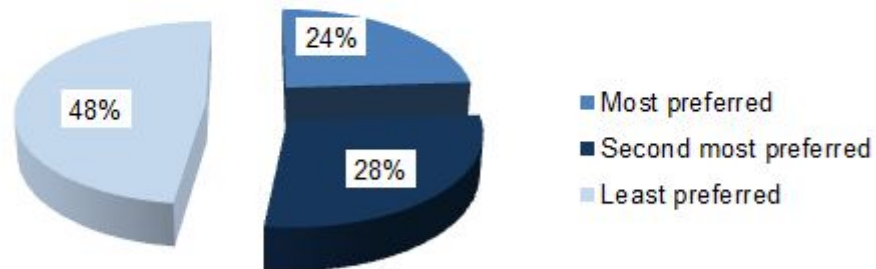
This means that when a claimant's circumstances change, resulting in either an increase or a decrease of £1 or less a week, amended bills will not be issued.

Respondents were also asked to consider three alternative options to the proposal to reduce the amount of help provided by the Council Tax Support Scheme.

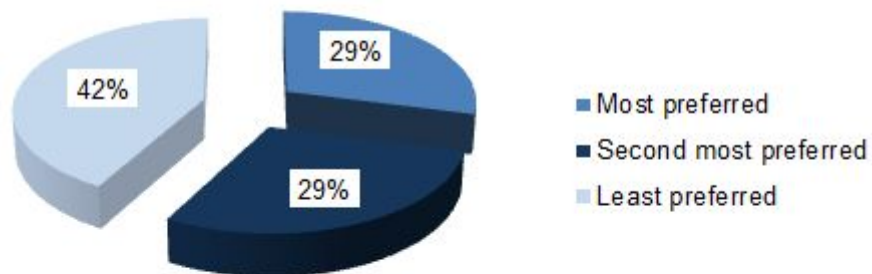
**Option 1
Increasing the level of council tax**



**Option 2
Finding savings from cutting other
Council Services**



**Option 3
Using the Council's savings**



In all cases the majority of respondents said that the alternative proposal was their least favourite option.